

TEKUNPAY

(TEKUN PAYMENT CHANNEL)

APPLICATION USER GUIDE



1. Download Application

Search for the "TEKUN Payment Channel" application and download via:

• Google Play Store - Android

or



• App Store – Apple ios



2. First Time Registration

- 1. Launch the "TEKUN Payment Channel" application once the installation process is complete.
- 2. The Log-In screen will look like this:

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NASIONAL	
WELCOME	
C Number	
Password	
Login	
Forgot Password? Don't have an account yet? Sign Up	For first time registration please select Sign Up

 TEKUN Borrowers/ Entrepreneurs need to enter their Identity Card No. and the *TEKUN Loan Account No. as proof that you are a valid TEKUN Borrower/ Entrepreneur.

<u>*Note: Please check the TEKUN Loan Account No. via Entrepreneur's Reference</u> Card (if available) or contact the TEKUN branch Officer to obtain the TEKUN Loan Account No. (individual).



4. Please select *Register* when finished. If the information entered is correct and valid, the screen will change to update Hand Phone No. as below:



- 5. Update Hand Phone No. and press OK.
- 6. The OTP SMS (*one time password*) will be sent to the updated Hand Phone No. shortly. Open the SMS to get the OTP sent. Enter the OTP in the screen as below to activate the "TEKUN Payment Channel" application.



7. Once the OTP has been successfully entered, the application will require a new password. Enter the newly created password and re-type the password in the confirm password space. Press the **Submit** button.



8. If the password is successfully registered, the screen will return to the main *Log-In* screen. The borrower will need to insert the Identification Card No. and newly created password in the password space.



3. Main Menu

Once complete the *Log-In* screen will display the Main Menu which has a number of icons as below:

- Account If borrower has more than 1 loan account, the menu will display more than 1 account icon.
- Information
- Settings
- Logout





4. Loan Account

4.1 Loan Account Information

• Please select a loan account icon to display the detailed information of the loan account. Please refer to the screen as shown below:

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	← Account De	tails	LOAN ACCOUNT DETAILS	LOAN PAYMENT HISTORY
\langle	LOAN ACCOUNT DETAILS	LOAN PAYMENT HISTORY	Account No	400113020001
	Account Details		Account Holder Name	
	Scheme	SKIM PINJAMAN KECIL	Phone Number	0126977
	Account No	400113020001	Monthly Payment	1,208.00
	Account Holder Name		Arrears Amount	0.00
	Phone Number	0126977	Loan Balance	20,753.94
	Monthly Payment	1,208.00	Payment Details	
	Arrears Amount	0.00	Payment Date	16-04-2017
	Loan Balance	20,753.94		
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4.2 Payment History

- To view past payment records display press the LOAN PAYMENT HISTORY tab.
- The borrower may choose to view the records of past transactions with options of 3, 6 or 9 months.



4.3 Making Payments

1. Select the Loan Account icon from the Main Menu and select the Loan Account Details tab.

2. In this space select **PAY** if you want to make a payment for that loan account.

	C VI 2 11:13 LOAN PAYMENT HISTORY
Account No	400113020001
Account Holder Nan	ne
Phone Number	0126977
Monthly Payment	1,208.00
Arrears Amount	0.00
Loan Balance	20,753.94
Payment Details	3
Payment Date	16-04-2017
+	PAY
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3. Borrowers must include the following details if they wish to make a payment:

- i. **Payment Amount** (Compulsory)
- ii. Select the payer's bank from the list of banks to perform money transfer (Compulsory)
- iii. **Insert the borrower's email information** (Optional: If email is not given, the borrower will not receive notification on money transfer via FPX).

🖬 💁 🚳 🐨 🖉 🖬 11:14	1⊒ ⊑ 58 🛎 🔞 🔍 🖉 🖬 11:14
Payment	← Payment
'ayment	RM
count Number.	Payment Method
00113020001	Internet Banking
Account Holder Name	Bank *
avment Amount *	Select Bank
RM	Email
ayment Method	
	By clicking on the " Proceed " button below, you agree to FPX's Terms and Conditions
ank *	Proceed
Select Bank	
nail	
1 0 0	

Select Ban	k			Name of the local of
Affin Bank				
Alliance Ba	ank			
AmBank				
BSN				
Bank Islam	1			
Bank Muar	nalat			
Bank Raky	at			
CIMB Click	s			
HSBC Bank	ĸ			
Hong Leon	ig Bank			
KFH				
/ clicking on nd Condition Proceed	the "Proceed	" button below	I, you agree to F	PX's Terms

4. Continue payment process by pressing the *Proceed* button, the screen will show confirmation to make the payment. Press the *Confirm* button and the screen will then display the *Log-In* for borrower's e-banking (example: M2U, CIMB Clicks, RHB Now, etc.). Please Log-In to the borrower's e-banking to make a payment.

13 🖬 53 📾	🛈 👻 🖬 📓 11:15		E d ê	\$ 🗢 ă∣ 📖 12:47 PM
← Payment			< Payment	11/1/
400113020001			maybank2u.com	Cancel
Account Holder Name				English Bahasa Malaysia
NORAZIAH			Welcome	
Payment Amount			Log in to Maybank2u.com online	banking
RM 10.00			Note: • You are in a secured site	
Payment Method		Ν	Username	
Internet Banking	FPX		Don't have a Maybank2U account? Click here for information on openin	ig an account
Bank *			Security information:	
SBI Bank A			Click here for security tips Never login via email links Never reveal your PIN and/or Passe	vord to anyone.
Email			Click here to notify us of any Maybank2u.c	om "phishing" website
kenwei@innov8tif.com			Call our customer care hotline at 1-300-88 3696 if you're overseas (24 hours daily, inc	6688 or 603-7844 luding holidays).
Rack Confirm				
			maybank2u.com	
0			1 0	

 Once payment is made via e-banking, the "TEKUN Payment Channel" application will show the successful payment summary (e-receipt) as shown in the screen below:

	T = <u>59</u> #	🛈 💎 🖌 🖬 11:15
	← Payment	
	Transaction Details	
	Transaction Status	
$\left(\right.$	Success	
	Transaction Date	
	08 May 2017 11:23 AM	
	FPX Transaction ID	
	1705081115310305	
	Receipt Number	
	MA-0000063	
	Transaction Amount	
	RM 10.00	
	Buyer Bank Name	
	SBI Bank A	

4.4 Information

• The borrower can make a selection via the Information icon in the Main Menu to view information on TEKUN Nasional such as address, telephone number, fax, email and Headquarters location map.



5. Settings

• **Settings** icon to change the preferred language settings.



The borrower can select Log-Out in the main menu once all matters have been completed.